

WHAT IS CLAIMED IS:

1. A dialogue support system for supporting the occurrence of a dialogue in a place designated as a dialogue place, comprising:

a dialogue condition accumulation section for accumulating a dialogue condition  
5 containing the designation of a desired situation and the designation of a destination;

a situation detection device, which is disposed in the dialogue place, for detecting a situation of the dialogue place;

a situation monitoring section for comparing the situation of the dialogue place detected by the situation detection device and the dialogue condition accumulated in the  
10 dialogue condition accumulation section to judge whether the detected situation conforms to the dialogue condition; and

a notification section for notifying a designated destination that the situation conforming to the dialogue condition has occurred when it is judged by the situation monitoring section that the situation conforms to the dialogue condition.

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2. The dialogue support system according to Claim 1, further comprising:

a dialogue condition registration section for registering a dialogue condition,  
wherein:

the dialogue condition registration section receives the designation of a dialogue  
20 place and registers a dialogue condition containing the received dialogue place in the dialogue condition accumulation section.

3. The dialogue support system according to Claim 1, further comprising:

a dialogue condition registration section for registering a dialogue condition,  
25 wherein:

the dialogue condition registration section receives the designation of a dialogue party and registers a dialogue condition containing the received dialogue party in the dialogue condition accumulation section.

4. The dialogue support system according to Claim 1, wherein:

the situation detection device is provided with:

a mobile unit detection section for detecting a mobile unit possessed by a person

5 who can be a dialogue party; and

a presence judgment section for judging the presence of the dialogue party

according to the detected result by the mobile unit detection section.

5. The dialogue support system according to Claim 1, further comprising:

10 a destination status judgment section for judging a status of the destination,

wherein:

the notification section notifies the destination that a situation conforming to the

dialogue condition has occurred, provided that the status of the destination judged by the

destination status judgment section conforms to a predetermined status.

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6. The dialogue support system according to Claim 1, further comprising:

an informing device which is disposed in the dialogue place and informs the

conformity to the dialogue condition when the conformity of the situation to the dialogue

condition is judged by the situation monitoring section.

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7. The dialogue support system according to Claim 6, further comprising:

a response reception section for receiving a response to the notification from the

notification section, wherein:

the informing device informs the conformity to the dialogue condition, provided

25 that the response reception section has received the response to the notification.

8. The dialogue support system according to Claim 6, further comprising:

a movement detection section for detecting that a person at the destination has moved,

wherein:

the informing device informs the conformity to the dialogue condition, provided that the movement of the person at the destination is detected by the movement detection section.

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9. A dialogue support device for supporting the occurrence of a dialogue in a place designated as a dialogue place, comprising:

a dialogue condition accumulation section for accumulating a dialogue condition including the designation of a desired situation and the designation of a destination;

10 a situation acquisition section for obtaining a situation of the dialogue place detected by a situation detection device disposed in the dialogue place;

a situation monitoring section for comparing the situation of the dialogue place obtained by the situation acquisition section and the dialogue condition accumulated in the dialogue condition accumulation section to judge whether the situation conforms to the  
15 dialogue condition; and

a notification section for notifying a designated destination that the situation conforming to the dialogue condition has occurred when it is judged by the situation monitoring section that the situation conforms to the dialogue condition.

20 10. The dialogue support device according to Claim 9, further comprising:

a dialogue condition reception section for receiving the registration of a dialogue condition, wherein:

the dialogue condition reception section receives the dialogue condition containing the designation of a dialogue place and registers the received dialogue condition  
25 in the dialogue condition accumulation section.

11. The dialogue support device according to Claim 9, further comprising:

a dialogue condition reception section for receiving the registration of a dialogue

condition, wherein:

the dialogue condition reception section receives the dialogue condition containing the designation of a dialogue party and registers the received dialogue condition in the dialogue condition accumulation section.

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12. The dialogue support device according to Claim 9, further comprising:

a destination status acquisition section for obtaining a status of a person corresponding to the destination, wherein:

10 the notification section notifies the destination that a situation conforming to the dialogue condition has occurred, provided that the status of the person obtained by the destination status acquisition section conforms to a predetermined status.

13. The dialogue support device according to Claim 9, further comprising:

15 a standby instruction informing section for informing a standby instruction to the dialogue party present in the dialogue place via an informing device disposed in the dialogue place when it is judged by the situation monitoring section that the situation conforms to the dialogue condition.

14. The dialogue support device according to Claim 13, further comprising:

20 a response reception section for receiving a response to the notification by the notification section, wherein:

the standby instruction informing section informs the standby instruction, provided that the response reception section has received the response to the notification.

25 15. The dialogue support device according to Claim 13, further comprising:

a movement information acquisition section for obtaining a detected result by a movement detection section for detecting the movement of a person at the destination, wherein:

the informing device informs the standby instruction according to the detected result obtained by the movement information acquisition section, provided that the person at the destination has moved.

5 16. The dialogue support device according to Claim 9, further comprising:

a situation accumulation section for accumulating the situation obtained by the situation acquisition section, wherein:

the situation monitoring section compares the situation accumulated in the situation accumulation section and the dialogue condition accumulated in the dialogue  
10 condition accumulation section.

17. The dialogue support device according to Claim 16, wherein:

the notification section notifies the judged result as a situation of a corresponding dialogue place to a different dialogue support device when it is judged by the situation  
15 monitoring section that the situation conforms to the dialogue condition.

18. The dialogue support device according to Claim 17, further comprising:

a situation registration section for accumulating in the situation accumulation section the situation notified by the different dialogue support device as a situation of the  
20 dialogue place managed by the different dialogue support device.

19. A dialogue support method for supporting the occurrence of a dialogue in a place designated as a dialogue place, comprising:

obtaining a situation of the dialogue place detected by a situation detection device  
25 disposed in the dialogue place;

comparing the obtained situation and a dialogue condition containing the designation of a desired situation and the designation of a destination; and

notifying the occurrence of a situation conforming to the dialogue condition to the

destination designated by the dialogue condition when the situation conforms to the dialogue condition.

20. The dialogue support method according to Claim 19, wherein the dialogue condition  
5 contains the designation of a dialogue place.

21. The dialogue support method according to Claim 19, wherein the dialogue condition contains the designation of a dialogue party.

10 22. The dialogue support method according to Claim 19, wherein the detected result of a mobile unit possessed by a person who can be a dialogue party is obtained from the situation detection device, the presence of the dialogue party is judged according to the obtained detected result, and the judged result is compared as a situation of the dialogue place with the dialogue condition.

15 23. The dialogue support method according to Claim 19, wherein a status of the destination is judged, and the occurrence of a situation conforming to the dialogue condition is notified to the destination, provided that the judged status of the destination conforms to a prescribed status.

20 24. The dialogue support method according to Claim 19, wherein the conformity to the dialogue condition is informed to a dialogue place corresponding to the dialogue condition when it is judged that the situation conforms to the dialogue condition.

25 25. The dialogue support method according to Claim 24, wherein the conformity to the dialogue condition is informed, provided that there is a response to the notification.

26. The dialogue support method according to Claim 24, wherein the movement of a

person at the destination is detected, and the conformity to the dialogue condition is informed, provided that the movement of the person is detected.

27. A dialogue support program for supporting the occurrence of a dialogue in a place designated as a dialogue place, which causes a computer to perform the following:

a dialogue condition accumulating process for accumulating a dialogue condition containing the designation of a desired situation and the designation of a destination;

a situation acquisition process for obtaining a situation of the dialogue place detected by situation detection means disposed at the dialogue place;

a situation monitoring process for comparing the situation of the dialogue place obtained by the situation acquisition process and the dialogue condition accumulated by the dialogue condition accumulating process to judge whether the situation conforms to the dialogue condition; and

a notification process for notifying the designated destination that the situation conforming to the dialogue condition has occurred when it is judged by the situation monitoring process that the situation conforms to the dialogue condition.

28. The dialogue support program according to Claim 27, further causing the computer to perform a dialogue condition reception process for receiving the registration of the dialogue condition, wherein:

the dialogue condition reception process receives a dialogue condition containing the designation of a dialogue place, and the received dialogue condition is registered by the dialogue condition accumulating process.

29. The dialogue support program according to Claim 27, further causing the computer to perform a dialogue condition reception process for receiving the registration of a dialogue condition, wherein:

the dialogue condition reception process receives a dialogue condition containing

the designation of a dialogue party, and the received dialogue condition is registered by the dialogue condition accumulating process.

30. The dialogue support program according to Claim 27, further causing the computer to perform a destination condition acquisition process for obtaining a status of a person corresponding to the destination, wherein:

the notification process notifies the destination that a situation conforming to the dialogue condition has occurred, provided that the status of the person obtained by the destination condition acquisition process conforms to a predetermined status.

31. The dialogue support program according to Claim 27, further causing the computer to perform a standby instruction informing process for informing a standby instruction to a dialogue party present in the dialogue place via informing means disposed in the dialogue place when it is judged by the situation monitoring process that the situation conforms to the dialogue condition.

32. The dialogue support program according to Claim 31, further causing the computer to perform a response reception process for receiving a response to the notification by the notification process, wherein:

the standby instruction informing process informs the standby instruction, provided that the response reception process has received the response to the notification.

33. The dialogue support program according to Claim 31, further causing the computer to perform a movement information acquisition process for obtaining the detected result by movement detection means for detecting the movement of a person at the destination, wherein:

the informing process informs the standby instruction according to the detected result obtained by the movement information acquisition process, provided that the person



at the destination has moved.

34. The dialogue support program according to Claim 27, further causing the computer to perform a situation accumulating process for accumulating a situation obtained by the

5 situation acquisition process, wherein:

the situation monitoring process compares the situation accumulated by the situation accumulating process and the dialogue condition accumulated by the dialogue condition accumulating process.

10 35. The dialogue support program according to Claim 34, wherein:

the notification process contains a process to notify the judged result as a situation of a corresponding dialogue place to another dialogue support device when it is judged by the situation monitoring process that the situation conforms to the dialogue condition.

15 36. The dialogue support program according to Claim 35, wherein:

the situation accumulating process contains a process for accumulating the situation notified from the different dialogue support device as a situation of the dialogue place managed by the different dialogue support device.